



 **KWC**
Swiss Water Experience

KWC
CLEAN&CARE

CONGRATULATIONS!

We're delighted that you have chosen a KWC faucet. You now have your very own piece of premium Swiss quality. Read the following pages to find out how to clean and care for your new KWC faucet precisely, where and when it needs it and what you should bear in mind. After all, you will want to enjoy the benefits it offers for a long time to come.



CLEANING AND CARE

KEEP YOUR KWC FAUCET IN GOOD CONDITION

Please ensure that the surface of your KWC faucet has cooled down before cleaning (clean at room temperature).

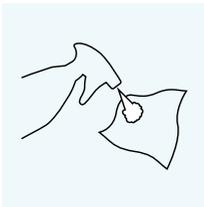
Use a soft cloth (e.g. a microfibre cloth) to dry the faucet after every use.

Do not use aggressive cleaning agents – only mild, pH-neutral (6.5–7.5) detergents.

Please follow the usage and safety instructions provided by the manufacturer of the cleaning agent.

Do not use acidic or caustic cleaning agents or abrasive sponges.

Descaling is an aggressive process for faucets, so you should only do this when and where it is needed. Please wash the faucet thoroughly with clean water after using any cleaning chemicals, then dry it with a soft cloth (e.g. a microfiber cloth).



Use a cloth to apply the cleaning agent (never spray directly on the faucet).



Wash the faucet thoroughly with clean water after using any cleaning chemicals.

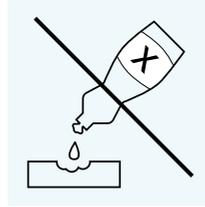
Frequent care:

- Helps prevent calcification or other residue buildup
- Results in a hygienic faucet
- Keeps the flow of water pleasantly soft



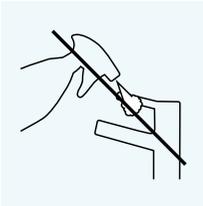
Do not use degreasing agents or too much cleaning agent.

- If cleaning agent penetrates from the outside, it damages the inside of the product (seals, O-rings, cartridge).
- The food-safe lubrication required to ensure that the faucet operates correctly can be dissolved and flushed out by the cleaning agent.



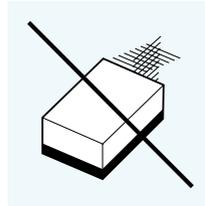
Do not use acidic cleaning agents.

- Highly concentrated cleaning agents containing sand erode the chrome surface. This can fade and blue-brown spots can form.
- Please follow the usage and safety instructions provided by the manufacturer of the cleaning agent.



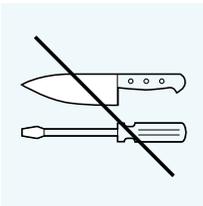
Do not spray directly onto the faucet.

- If cleaning agent penetrates from the outside, it damages the inside of the product (seals, O-rings, cartridge).



Do not use abrasive cleaning agents or tools.

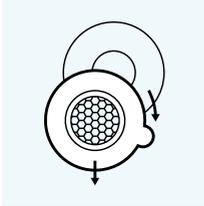
- No scratching of the surface



Do not use hard cleaning tools or materials.

- No scratching of the surface

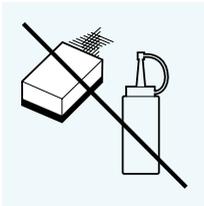
SPECIAL CARE



FACEPLATES

1. SprayClean

Actively helps with the removal of limescale: With a special faceplate and fastening mechanism, SprayClean prevents limescale buildup. Any deposits are sprayed away automatically when the water is running. The special fastening mechanism helps with more stubborn lime deposits: simply turn, clean, and the job is done.



SILICONE SURFACES

1. Do not use acidic or caustic cleaning agents or abrasive sponges. Keep hair dye products away from silicone surfaces.
2. Use only mild cleaning agents to remove spots of dirt and limescale from silicone surfaces.
3. Ensure that any cleaning agent residue is washed off with cold water and use a soft cloth (e.g. a microfibre cloth) to dry silicone surfaces.

2. Spray nozzles

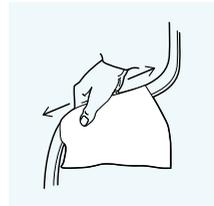
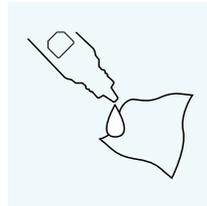
Clean spray nozzles regularly with a mixture of vinegar and water.

3. Anti-scale raised spray nozzles

Lime deposits on the raised spray nozzles can be broken with your thumb or the palm of your hand before being wiped or washed off.

4. Shower heads

Shower head faceplates cannot be dismantled for cleaning. For cleaning instructions, please refer to the instructions for silicone surfaces or for anti-scale raised spray nozzles.



PULL-OUT HOSES

1. Apply 2 ml of a silicone liquid onto a non-woven cloth.
2. Pull out the pull-out hose and apply the liquid evenly along the length of the hose.
3. If the pull-out hose is pulled out 5x per day, an application of the liquid every 6–8 months is sufficient. Repeat the application if required.

DISCLAIMER

Any damage to the product resulting from incorrect handling, general wear and tear or excessive use is excluded from our warranty!

Contact

Would you like more information on KWC products or services? Then please visit our website at www.kwc.com. You have any questions, our team at the Customer Care Center will be happy to help you: just call +41 (0)62 768 68 68 or e-mail ccc@kwc.ch.

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